

# **Oracle FLEXCUBE Direct Banking**

**External Payments Interface Administration and  
Maintenance User Manual  
Release 12.0.3.0.0**

**Part No. E52543-01**

**April 2014**

**ORACLE®**

External Payments Interface Administration and Maintenance User Manual  
April 2014

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# 1. Preface

## 1.1 Intended Audience

This document is intended for the following audience:

- Customers
- Partners

## 1.2 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

## 1.3 Access to OFSS Support

<https://support.us.oracle.com>

## 1.4 Structure

This manual is organized into the following categories:

Preface gives information on the intended audience. It also describes the overall structure of the User Manual

Transaction Host Integration Matrix provides information on host integration requirements for the transactions covered in the User Manual.

Introduction provides brief information on the overall functionality covered in the User Manual

Chapters post Introduction are dedicated to individual transactions and its details, covered in the User Manual

## 1.5 Related Information Sources

For more information on Oracle FLEXCUBE Direct Banking Release 12.0.3.0.0, refer to the following documents:

- Oracle FLEXCUBE Direct Banking Licensing Guide
- Oracle FLEXCUBE Direct Banking Installation Manuals

## 2. Transaction Host Integration Matrix

### Legends

<b>NH</b>	No Host Interface Required.
<b>★</b>	Host Interface to be developed separately.
<b>✓</b>	Pre integrated Host interface available.
<b>×</b>	Pre integrated Host interface not available.

<b>Transaction Name</b>	<b>FLEXCUBE UBS</b>	<b>Third Party Host System</b>
<b>Administration Transactions</b>		
Create Merchant	<b>NH</b>	<b>NH</b>
View Merchant	<b>NH</b>	<b>NH</b>
Modify Merchant	<b>NH</b>	<b>NH</b>
Delete Merchant	<b>NH</b>	<b>NH</b>

### **3. Introduction**

Electronic Payment Interface allows the business user to pay bills, online shopping transactions using your online banking user ID. The control is passed from the online shopping/ billing sites to the online banking site of the bank, where you can login using user id password and pay the necessary amount using the account with the bank. Based on the merchant ID passed during control transfer the bank identifies the credit account of the merchant and other relevant details of the online shopping / billing site (merchant). You will be able to maintain the merchant details using following transactions.

## 4. Create Merchant

Using this option, you can create a merchant. You will be asked to input the basic information about the merchant while creating a merchant relationship.

### To create the merchant code

1. Log on to the **Internet Banking** application.
2. Navigate through the menus to **Merchant Maintenances > Create Merchant**. The system displays the **Create Merchant** screen.

### Create Merchant

### Field Description

Field Name	Description
<b>Entity</b>	[Mandatory, Drop-Down] Select the entity from the drop-down list.
<b>Merchant Code</b>	[Mandatory, Alphanumeric, 15] Type the merchant code. The merchant code should be greater than or equal to six characters.
<b>Merchant Description</b>	[Mandatory, Alphanumeric, 50] Type the description for the merchant code.
<b>Branch</b>	[Optional, Alphanumeric, Four] Type the branch code of the bank.
<b>Merchant Account Number</b>	[Mandatory, Numeric, 20] Type the CASA account number of the retailer.

Field Name	Description
<b>Merchant Email Id</b>	[Optional, Alphanumeric, 40] Type the email ID of the merchant.
<b>Static Success URL</b>	[Optional, Alphanumeric, 200] Type the static success URL of the merchant.
<b>Dynamic Success URL</b>	[Optional, Alphanumeric, 200] Type the dynamic success URL of the merchant.
<b>Static Failure URL</b>	[Optional, Alphanumeric, 200] Type the static failure URL of the merchant.
<b>Dynamic Failure URL</b>	[Optional, Alphanumeric, 200] Type the dynamic failure URL of the merchant.
<b>Default Debit Account Number From Request Parameter</b>	[Mandatory, Radio-button] Select the radio button for setting the default debit account number from the request parameter. The option are as follows: <ul style="list-style-type: none"> <li>• Yes</li> <li>• No</li> </ul>

- Enter the relevant details
- Click **Submit**. The system displays the **Create Merchant** verification screen.  
OR  
Click **Clear** to clear the entered data on the screen.

### Create Merchant – Verify

**Create Merchant** 23-05-2014 14:58:04 GMT +0530

---

Entity: Third Party Entity  
Merchant Code: xyz2124  
Merchant Description: ABC Power Ltb  
Branch: 333  
Merchant Account Number: 00000005878  
Account Holder Name:  
Merchant E-Mail Id: abcpower@google.com  
Default Debit Account Number From No  
Request Parameters:

- Click **Confirm**. The system displays the **Create Merchant** confirmation screen.  
OR  
Click **Change** to edit the entered data.



**Create Merchant - Confirm**

**Create Merchant** 23-05-2014 15:00:53 GMT +0530

---

Entity: Third Party Entity  
Merchant Code: XYZ124  
Merchant Description: ABC Power Ltd  
Branch: 333  
Merchant Account Number: 00000005878  
Account Holder Name:  
Merchant E-Mail Id: abcpower@google.com  
Default Debit Account Number From Yes  
Request Parameters:

[Create Another](#)

6. Click **Create Another** to create other merchant.

## 5. Modify Merchant

Using this option, you can modify already existing merchant. The merchant details will be pre populated on the screen; you are allowed to overwrite the details except the merchant code.

### To modify the merchant code

1. Log on to the **Internet Banking** application.
2. Navigate through the menus to **Merchant Maintenances > Modify Merchant**. The system displays the **Search Merchant** screen to modify.

### Search Merchant

### Field Description

Field Name	Description
<b>Entity</b>	[Mandatory, Dropdown] Select the entity from the dropdown.
<b>Merchant Code</b>	[Optional, Alphanumeric, 15] Type the merchant code. The merchant code should be greater than or equal to six characters.
<b>Merchant Description</b>	[Optional, Alphanumeric, 50] Type the description for the merchant code.

3. Click **Search**. The system displays **Search Merchant** screen as per the search criteria.

### Search Merchant

3. Select the merchant code radio button to modify the details.
4. Click **Submit**. The system displays the **Modify Merchant** screen.

### Modify Merchant

### Field Description

Field Name	Description
<b>Entity</b>	[Display] This field displays the entity selected for search criteria.
<b>Merchant Code</b>	[Display] This field displays the merchant code entered for search criteria.
<b>Merchant Description</b>	[Mandatory, Alphanumeric, 50] Type the description for the merchant code.
<b>Branch</b>	[Optional, Alphanumeric, 4] Type the branch code of the bank.

Field Name	Description
<b>Merchant Account Number</b>	[Mandatory, Numeric, 20] Type the CASA account number of the retailer.
<b>Merchant Email Id</b>	[Optional, Alphanumeric, 40] Type the email id of the merchant.
<b>Static Success URL</b>	[Optional, Alphanumeric, 200] Type the static success URL of the merchant.
<b>Dynamic Success URL</b>	[Optional, Alphanumeric, 200] Type the dynamic success URL of the merchant.
<b>Static Failure URL</b>	[Optional, Alphanumeric, 200] Type the static failure URL of the merchant.
<b>Dynamic Failure URL</b>	[Optional, Alphanumeric, 200] Type the dynamic failure URL of the merchant.
<b>Default Debit Account Number From Request Parameter</b>	[Mandatory, Radio-button] Select the radio button for setting the default debit account number from the request parameter. The option are as follows: <ul style="list-style-type: none"> <li>• Yes</li> <li>• No</li> </ul>

5. Enter the required modification.
6. Click **Submit**. The system displays the **Modify Merchant** verification screen.  
OR  
Click **Back** to go back to the previous screen.

### Modify Merchant - Verify

**Modify Merchant**
23-05-2014 15:06:02 GMT +0530

---

Entity: Third Party Entity  
Merchant Code: XYZ124  
Merchant Description: ABC Power Ltd  
Branch: 333  
Merchant Account Number: 00000005878  
Account Holder Name:  
Merchant E-Mail Id: abcpower@google.com  
Default Debit Account Number From No  
Request Parameters:

7. Click **Confirm**. The system displays the **Modify Merchant** confirmation screen.  
OR  
Click **Back** to go back to the previous screen.



## Modify Merchant - Confirmation

**Modify Merchant** 23-05-2014 15:06:47 GMT +0530

---

Entity: Third Party Entity  
Merchant Code: XYZ124  
Merchant Description: ABC Power Ltd  
Branch: 333  
Merchant Account Number: 00000005878  
Account Holder Name:  
Merchant E-Mail Id: abcpower@google.com  
Default Debit Account Number From No  
Request Parameters:

[Modify Another](#)

8. Click **Modify Another** to modify other merchants.

## 6. View Merchant

Using this option, administrator can view any merchant details.

### To view the merchant details

1. Log on to the **Internet Banking** application.
2. Navigate through the menus to **Merchant Maintenances > View Merchant**. The system displays the **Search Merchants** screen.

### Search Merchants

### Field Description

Field Name	Description
<b>Entity</b>	[Mandatory, Dropdown] Select the entity from the dropdown.
<b>Merchant Code</b>	[Optional, Alphanumeric, 15] Type the merchant code. The merchant code should be greater than or equal to six characters.
<b>Merchant Description</b>	[Optional, Alphanumeric, 50] Type the description of the merchant code.

3. Click **Search**. The system displays **Search Merchant** screen as per the search criteria.

### Search Merchant

Merchant Code	Merchant Description
XYZ124	ABC Power Ltd

4. Select the merchant code radio button to view the details of the particular code
5. Click **View**. The system displays the **View Merchant Details** screen.

### View Merchant Details

**View Merchant Details** 23-05-2014 15:11:32 GMT +0530

---

Entity: Third Party Entity  
 Merchant Code: XYZ124  
 Merchant Description: ABC Power Ltd  
 Branch: 333  
 Merchant Account Number: 0000005878  
 Merchant E-Mail Id: abcpower@google.com  
 Default Debit Account Number From No Request Parameters:

[View another](#)

### Field Description

Field Name	Description
<b>Entity</b>	[Display] This field displays the entity for which merchant is created.
<b>Merchant Code</b>	[Display] This field displays the merchant code.
<b>Merchant Description</b>	[Display] This field displays the merchant description.
<b>Branch</b>	[Display] This field displays the branch code of the bank.
<b>Merchant Account Number</b>	[Display] This field displays the account number of the retailer.
<b>Merchant Email ID</b>	[Display] This field displays the merchant email ID.
<b>Default Debit Account Number From Request Parameter</b>	[Display] This field displays the selected radio button Yes or No.

3. Click **View Another** to view other merchant details.



## 7. Delete Merchant

Using this option, administrator can delete any merchant details.

### To delete the merchant code details

1. Log on to the **Internet Banking** application.
2. Navigate through the menus to **Merchant Maintenances > Delete Merchant**. The system displays the **Search Merchant** screen.

### Search Merchant

### Field Description

Field Name	Description
<b>Entity</b>	[Mandatory, Dropdown] Select the entity from the dropdown.
<b>Merchant Code</b>	[Optional, Alphanumeric, 15] Type the merchant code. The merchant code should be greater than or equal to six characters.
<b>Merchant Description</b>	[Optional, Alphanumeric, 50] Type the description for the merchant code.

3. Click **Search**. The system displays **Search Merchant** screen as per the search criteria.

## Search Merchant

**Search Merchants**
23-05-2014 15:17:35 GMT +0530

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Entity\*

Merchant Code

Merchant Description

**Merchant List**

Merchant Code	Merchant Description
<input checked="" type="radio"/> XYZ124	ABC Power Ltd

4. Select the merchant code radio button to delete the record.
5. Click **Delete**. The system displays the **Delete Merchant** verification screen.

## Delete Merchant - Verify

**Delete Merchant - Verify**
23-05-2014 15:18:36 GMT +0530

---

Entity: Third Party Entity  
 Merchant Code: XYZ124  
 Merchant Description: ABC Power Ltd  
 Branch: 333  
 Merchant Account Number: 0000005878  
 Merchant E-Mail Id: abcpower@google.com  
 Default Debit Account Number From No  
 Request Parameters:

## Field Description

Field Name	Description
<b>Entity</b>	[Display] This field displays the entity for which merchant is created.
<b>Merchant Code</b>	[Display] This field displays the merchant code.
<b>Merchant Description</b>	[Display] This field displays the merchant description.
<b>Branch</b>	[Display] This field displays the branch code of the bank.
<b>Merchant Account Number</b>	[Display] This field displays the account number of the retailer.

Field Name	Description
<b>Merchant Email Id</b>	[Display] This field displays the email id of the merchant.
<b>Static Success URL</b>	[Display] This field displays the static success URL of the merchant.
<b>Dynamic Success URL</b>	[Display] This field displays the dynamic success URL of the merchant.
<b>Static Failure URL</b>	[Display] This field displays the static failure URL of the merchant.
<b>Dynamic Failure URL</b>	[Display] This field displays the dynamic failure URL of the merchant.
<b>Default Debit Account Number From Request Parameter</b>	[Display] This field displays the selected radio button Yes or No.
<b>Entity</b>	[Display] This field displays the entity for which merchant is created.
<b>Merchant Code</b>	[Display] This field displays the merchant code.

6. Click **Confirm**. The system displays the **Delete Merchant – Confirm** screen.  
OR  
Click **Back** to go to the previous screen.

#### Delete Merchant – Confirmation

**Delete Merchant - Confirm** 23-05-2014 15:29:46 GMT +0530

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Merchant Code: XYZ124  
Merchant Description: ABC Power Ltd  
Branch: 333  
Merchant Account Number: 00000005878  
Merchant E-Mail Id: abcpower@google.com  
Default Debit Account Number From No  
Request Parameters:

[Delete Another](#)

7. Click **Delete Another** to delete other merchant.